Key Statistics

Tendring Citizens Advice Bureau (m..

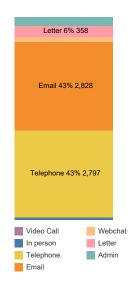
Q2 Q3 Q4	cit ac

Q1

2020-21

Summary	
Clients	3,900
Quick client contacts	2,502
Issues	13,201
Activities	6,506
Cases	3,803
Outcomes	
Income gain	£10,564

Channel

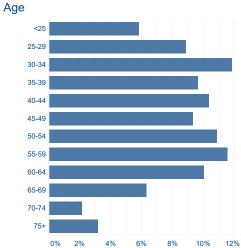


	Issues	Clients
Benefits & tax credits	1,603	713
Benefits Universal Credit	5,070	1,177
Consumer goods & services	440	171
Debt	507	200
Education	42	27
Employment	1,728	724
Financial services & capability	181	94
GVA & Hate Crime	127	92
Health & community care	198	70
Housing	1,444	719
Immigration & asylum	135	76
Legal	464	173
Other	321	60
Relationships & family	640	286
Тах	45	21
Travel & transport	117	72
Utilities & communications	139	66

Top benefit issues







Gender

	62%	38%
Female Male		

Disability / Long-term health

9%	32%	59%
	isabled ong-term health conditio	Not disabled/no health problems

Ethnicity

	86%		5%
White Asian	Black Mixed	Other	